

# Cashier

(555) 010-0000 · you@example.com · City, ST · linkedin.com/in/your-name

## Summary

Dependable cashier with three years at high-volume grocery and big-box registers, recognized for zero-shortage drawers, fast scan rates during peak rushes, and friendly, accurate front-end service.

## Experience

### Lead Cashier, Neighborhood Grocery Market

2023 – Present

*City, ST*

- Ran a register averaging 28 transactions per hour while keeping the cash drawer balanced to the penny across 600+ shifts.
- Processed roughly \$4,500 in daily sales with a documented scan-error rate under 0.4%.
- Trained nine new front-end associates on the NCR POS, age-restricted sales, and produce lookup codes.
- Cut average checkout wait time by 25% during weekend peaks by opening express lanes proactively.
- Resolved 15 to 20 price disputes and coupon questions per shift without escalating to a manager.
- Flagged three counterfeit bills using marker and UV checks, preventing roughly \$300 in losses.
- Maintained a 96% positive rating on post-purchase customer-experience surveys for the front end.

### Cashier, Regional Discount Retailer

2021 – 2023

*City, ST*

- Scanned and bagged orders averaging 32 items each while upholding a 99.6% drawer-accuracy standard.
- Handled cash, EBT, gift cards, and contactless payments on a Verifone terminal with no chargeback errors.
- Promoted store loyalty sign-ups at checkout, converting 18% of eligible customers per shift.
- Counted down and reconciled the drawer at close, completing the cash-office handoff within 10 minutes.
- Covered self-checkout supervision for up to six lanes, clearing item-not-found holds in under 30 seconds.
- Earned Employee of the Month twice for attendance and accuracy over a 14-month period.

## Education

### High School Diploma

2017 – 2021

*City High School — City, ST*

## Skills

Cash-drawer balancing · POS operation · Payment processing · Customer service · Transaction speed · Loss prevention · Age-restricted sales · Loyalty program enrollment · Returns and exchanges · Product lookup codes · Cash-office handoff · Bilingual service