

# Fast Food Worker

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## Summary

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Fast and dependable quick-service crew member with two years across register, drive-thru, and grill, known for short window times, accurate orders, and reliable attendance through peak rushes.

## Experience

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**Crew Member, National Burger Chain** 2024 – Present

*City, ST*

- Ran the drive-thru window during lunch rush, holding average service time near 110 seconds against a 130-second goal.
- Took and assembled 90 to 120 orders per hour at peak with an order-accuracy rate above 97%.
- Operated the register and cash drawer, balancing to within a dollar across every shift.
- Rotated through grill, fry, and assembly to cover breaks and keep all stations staffed.
- Checked and logged holding-cabinet and walk-in temperatures per food-safety guidelines.
- Earned a perfect attendance record over 11 months, regularly picking up understaffed shifts.
- Restocked condiments, packaging, and frozen product and rotated stock to first-in-first-out.

**Team Member, Regional Chicken Franchise** 2023 – 2024

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- Assembled mobile and in-store orders side by side, sequencing them to cut wait complaints during dinner.
- Maintained a clean, sanitized prep and dining area and completed hourly cleaning checklists.
- Upsold combo meals and add-ons at the register, lifting average order value by roughly 8%.
- Followed fryer and grill timers exactly to keep food quality and safety standards consistent.
- Trained two new hires on the order screen, packaging standards, and lobby cleanliness.
- Handled customer complaints calmly and remade incorrect orders quickly to keep the line moving.

## Education

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**High School Diploma** 2019 – 2023

*Lincoln High School — City, ST*

## Skills

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Drive-thru service · Order accuracy · Register operation · Station rotation · Food safety · Speed under pressure · Stock rotation · Upselling · Cleaning and sanitation · Teamwork · Reliability · Customer recovery