

Flight Attendant

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Summary

FAA-certified flight attendant with five years on regional and narrow-body domestic fleets, current on safety and emergency procedures, with strong onboard-service scores and a clean attendance and compliance record.

Experience

Flight Attendant, National Passenger Airline

2022 – Present

Base City, ST

- Served as a certified crew member on 70 to 90 flight segments monthly across narrow-body aircraft.
- Conducted pre-flight safety checks, briefings, and door arming and disarming with a perfect compliance record.
- Managed cabin emergencies and medical events on five flights, coordinating with the flight deck and ground medics.
- Drove onboard buy-on-board and duty-free sales averaging \$320 per long-haul segment, top quartile on the base.
- Maintained a 4.7 of 5 passenger-satisfaction score across post-flight surveys for cabin service.
- De-escalated disruptive-passenger situations following crew procedures with zero diversions.
- Supported on-time departures by completing cabin readiness within the 25-minute boarding window.
- Held a clean attendance record across 36 months on reserve and line-holding schedules.

Flight Attendant, Regional Carrier

2020 – 2022

Base City, ST

- Completed FAA-approved initial and recurrent training, including emergency evacuation and CPR and AED use.
- Operated as the sole cabin crew member on 50-seat regional jets, managing safety and service solo.
- Performed first-aid and medical-kit response and documented incidents per company procedure.
- Conducted beverage and snack service plus cabin securing within short regional flight times.
- Assisted passengers with reduced mobility and unaccompanied minors following accommodation protocols.
- Reported cabin-equipment discrepancies to maintenance to keep aircraft within dispatch standards.

Education

Associate of Arts

2016 – 2018

Community College — City, ST

Certifications & Licenses

FAA Certificate of Demonstrated Proficiency · CPR/AED

Skills

Emergency procedures · Safety compliance · In-flight medical response · Customer service · Onboard sales · Conflict de-escalation · Cabin readiness · Special-assistance handling · Crew coordination · Service-equipment operation · Attendance reliability · Incident documentation