

# Housekeeper

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## Summary

Thorough hotel and facility housekeeper with five years of high-volume room and commercial cleaning, consistently meeting room quotas, passing supervisor inspections, and handling cleaning chemicals safely.

## Experience

### Room Attendant, Full-Service Hotel Property

2022 – Present

*City, ST*

- Cleaned and reset 16 to 18 guest rooms per shift to brand standard within the allotted 25-minute room time.
- Passed 97% of supervisor room inspections on the first check across more than 3,000 rooms cleaned.
- Reported and tagged 40+ maintenance issues to engineering, preventing out-of-order rooms during sellouts.
- Handled and stored cleaning chemicals per SDS guidelines with zero safety incidents over three years.
- Logged and turned in lost-and-found items following property procedure, returning valuables to 30+ guests.
- Managed linen carts and par stock, reducing reorder runs by staging supplies for the full floor.
- Maintained an average of fewer than one cleanliness-related guest complaint per 500 rooms.

### Housekeeper, Commercial Cleaning Service

2020 – 2022

*City, ST*

- Cleaned roughly 12,000 square feet of office and medical space per shift on a fixed nightly route.
- Followed color-coded cloth and disinfection protocols in clinical areas to control cross-contamination.
- Operated floor scrubbers, vacuums, and carpet extractors and completed daily equipment checks.
- Restocked restrooms and break areas and tracked consumable inventory for weekly ordering.
- Completed COVID-era high-touch disinfection routines and documented them on cleaning logs.
- Trained three new cleaners on routes, chemical dilution, and building security procedures.

## Education

### High School Diploma

2014 – 2018

*Valley High School — City, ST*

## Skills

Room turnover · Inspection readiness · Chemical safety · Equipment operation · Linen and par stock · Disinfection protocols · Lost and found · Maintenance reporting · Attention to detail · Route efficiency · Reliability · Restroom and common-area care