

Security Guard

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Summary

Licensed unarmed security officer with five years protecting retail and commercial sites, trusted for alert patrol, calm conflict resolution, and detailed incident reporting that holds up in loss-prevention reviews.

Experience

Security Officer, Allied Property Security Services

2021 – Present

City, ST

- Patrolled a 400,000-square-foot commercial complex on foot and by vehicle, logging 12 documented rounds per overnight shift.
- Monitored 48 CCTV feeds from a central console, detecting and reporting 30-plus after-hours intrusions before any loss occurred.
- Controlled access for 200-plus daily visitors and contractors, verifying credentials and maintaining an accurate entry log.
- Wrote 250-plus incident and daily activity reports a year with details that supported two successful prosecutions.
- De-escalated trespasser and disturbance situations verbally, with zero physical altercations over the assignment.
- Cut after-hours theft incidents at the site by 35% within a year through visible deterrence patrols.
- Responded to two medical emergencies, administering first aid and coordinating EMS arrival within minutes.

Loss Prevention Officer, Downtown Retail Center

2019 – 2021

City, ST

- Identified and detained shoplifters under company policy, recovering an estimated \$40,000 in merchandise over two years.
- Reviewed surveillance footage to support 60-plus internal-theft and fraud investigations.
- Conducted bag and receipt checks at exits while maintaining courteous customer service.
- Trained eight new associates on apprehension procedures and use-of-force limits.
- Maintained the camera and alarm systems' daily check log, reporting outages for prompt repair.
- Coordinated with local police on incidents, providing clear statements and evidence.

Education

High School Diploma

2015 – 2019

City High School — City, ST

Certifications & Licenses

State Security Guard Card (Unarmed) · CPR/First Aid Certification · OSHA 10-Hour General Industry

Skills

Foot and vehicle patrol · CCTV surveillance · Access control · Incident reporting · Conflict de-escalation · Loss prevention · Emergency response · Alarm and radio systems · Crowd and traffic control · First aid and CPR · Observation and reporting · Customer service