

# Social Worker

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## SUMMARY

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Licensed social worker with five years in child welfare and community mental health, skilled in evidence-based assessment, crisis intervention, and connecting high-need clients to housing, benefits, and treatment.

## EXPERIENCE

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**Child Protective Services Social Worker, County Family Services Agency** 2021 – Present  
*City, ST*

- Carried an active caseload of 22 families, completing 100% of mandated home visits within state-required timeframes.
- Conducted safety and risk assessments using SDM tools, informing court recommendations on 60-plus dependency cases annually.
- Developed and monitored individualized case plans that reunified 14 of 19 eligible children with their families within a year.
- Linked clients to housing, SNAP, and substance-use treatment, achieving an 85% successful-referral completion rate.
- Documented case notes in the SACWIS system within 48 hours of contact, sustaining full audit compliance.
- Testified in dependency court on 30-plus cases, presenting clear, evidence-based findings to judges and attorneys.
- De-escalated crisis home visits and coordinated emergency placements, keeping children safe with zero repeat removals during my tenure.

**Behavioral Health Case Manager, Community Wellness Clinic** 2019 – 2021  
*City, ST*

- Managed a caseload of 40 adults with serious mental illness, completing biopsychosocial assessments at intake.
- Coordinated wraparound services across psychiatry, peer support, and benefits enrollment for each client.
- Reduced no-show appointment rates from 35% to 18% by introducing reminder calls and warm hand-offs.
- Facilitated weekly psychoeducation groups for 8 to 12 participants on coping skills and medication adherence.
- Connected 30 chronically homeless clients to permanent supportive housing through coordinated entry.
- Maintained HIPAA-compliant electronic records and billed Medicaid services accurately for reimbursement.

## EDUCATION

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**Master of Social Work (MSW), Concentration in clinical practice; 900 field-placement hours.** 2017 – 2019  
*State University — City, ST*

**Bachelor of Social Work (BSW)** 2013 – 2017  
*State University — City, ST*

## CERTIFICATIONS & LICENSES

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Licensed Clinical Social Worker (LCSW) · Licensed Social Worker (LSW) · CPR/First Aid Certification

## SKILLS

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Biopsychosocial assessment · Case management · Crisis intervention · Child welfare practice · Resource linkage · Motivational interviewing · Court documentation and testimony · Trauma-informed care · HIPAA and confidentiality · Electronic case records · Group facilitation · Benefits navigation